

ZAMBIA CARGO & LOGISTICS LIMITED
Mukuba Depot

Plot No. 237, Kurasini Area
Near Dock Yard
P.O Box 105638, Dar es Salaam, Tanzania

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Tender No: ZCL/ ISO/ 2025
Date: 13th January, 2025
Deadline: 24th January 2025

**INVITATION TO TENDER FOR THE PROCUREMENT OF CONSULTANT SERVICES TO
SUPPORT ISO 9001: 2015 CERTIFICATION FOR ZAMBIA CARGO AND LOGISTICS LIMITED.**

1.0 Introduction

Zambia Cargo and Logistics Limited (ZCL) is a regional logistics service provider and wholly owned by the Government of the Republic of Zambia (GRZ) through the Industrial Development Corporation (IDC) with terminals in Tanzania (Dar Es Salaam), Walvis Bay (Namibia) and operating centre in Ndola, Zambia.

Zambia Cargo and Logistics Limited wishes to invite a qualified and experienced ISO 9001 consultant to support our Company in achieving ISO 9001: 2015 certification by December 2025. The consultant will assist in the development, implementation, and maintenance of a Quality Management System (QMS) that aligns with ISO 9001 standards.

2. Scope of Work

Key Requirements:

1. Consultant's Expertise:

- Proven experience in guiding companies through ISO 9001 certification.
- Lead Auditor/ Trainer certifications (ISO 9001: 2015).
- Experience working with companies in Logistics.

2. Consulting Approach:

- Detailed gap analysis and action plan.
- Tailored ISO 9001 implementation strategy.
- Document preparation (policy, procedures, etc.).
- Staff training and awareness programs.

3. Project Timeline:

- Clear timeline with deliverables and milestones.
- Estimated certification date.

4. Post-Certification Support:

- Ongoing support for maintaining and improving the QMS.

5. Cost Structure: bepot

- Detailed pricing, including all project phases.

6. References and Testimonials:

- Provide case studies or references from similar clients.

7 Eligibility Criteria:

- Consultant must be registered in the Republic of Tanzania with proven experience in similar work. Consultant

Consultant must be registered in the Republic of Tanzania with proven experience in similar work. Consultant must attach the following documents;

7.1 Certificates of registration

7.2 Tax payer certificate (TIN)

7.3 Relevant licenses

8. Tender submission, the date suppose to be 24th January 2025.

All Tenders must be submitted in a sealed envelope to:

**Procurement Unit
Zambia Cargo & Logistics Limited
P.O.Box 105638
Dar es Salaam
TANZANIA**

Tenders must be submitted not later than 24th January 2025, 10: 00hrs. Late submissions will not be considered.

9. Tender Opening

Tender opening will be on 24th January 2025, 10: 30hrs at Zambia Cargo and Logistics Limited.

For any inquiry please contact:

Email: james.kilasi@zamcargo.co.tz

A Member of the IDC Group of Companies

IDC Industrial
Development
Corporation